

STRATEGIC MANAGEMENT BOARD (SMB) STRUCTURE



Bindu Arjoon Chief Executive bindu.arjoon@exeter.gov.uk



Dave Hodgson
Strategic Director
Corporate Resources
dave.hodgson@exeter.gov.uk



Jo Yelland Strategic Director People and Community jo.yelland@exeter.gov.uk



Adrian Pengelly
Strategic Director
Operations
adrian.pengelly@exeter.gov.uk



lan Collinson
Strategic Director
Place
ian.collinson@exeter.gov.uk



CHIEF EXECUTIVE AND THE EXECUTIVE OFFICE



Bindu Arjoon Chief Executive bindu.arjoon@exeter.gov.uk

Key responsibilities:

- Lead council advisor to Councillors
- Chief Officer: design, delivery, coordination and performance management of council functions
- Resource Management: People, Property, Finances
- Elections
- Emergencies: preparing and leading response and recovery from civil emergencies



Lorraine Betts Executive Office Manager lorraine.betts@exeter.gov.uk

Key responsibilities:

- Support to the Leader, Chief Executive and SMB
- Strategic Partnerships
- Strategic Communications
- Policy and Research
- Performance and Risk
- **■** Corporate initiatives and projects



EXTENDED LEADERSHIP TEAM (ELT) STRUCTURE



Bindu Arjoon **Chief Executive**

bindu.arjoon@exeter.gov.uk



Dave Hodgson Strategic Director Corporate Resources dave.hodgs on @exeter.gov.uk



Jo Yelland **Strategic Director People and Community** jo.yelland@exeter.gov.uk



Adrian Pengelly Strategic Director Operations adrian.pengelly@exeter.gov.uk



Ian Collinson Strategic Director Place ian.collinson@exeter.gov.uk



Lorraine Betts Executive Office Manager lorraine.betts@exeter.gov.uk



Michelle White **Head of Finance** michelle.white@exeter.gov.uk



Andrew Hopkins Head of Digital & Data andrew.hopkins@exeter.gov.uk



Simon Lane Head of Environment & Waste simon.lane@exeter.gov.uk



Cath Hill Head of Culture and Leisure catherine.hill@exeter.gov.uk



Simon Copper Head of Legal and Democratic Services simon.copper@exeter.gov.uk



Stephen Clayton Head of Customers & Communities stephen.clayton@exeter.gov.uk



Cat Chambers Head of Operations cat.chambers@exeter.gov.uk



Roger Clotworthy Head of City Development roger.clotworthy@exeter.gov.uk



Ben Colman Head of Commercial Assets ben.colman@exeter.gov.uk



Lawrence Blake Head of Housing lawrence.blake@exeter.gov.uk



Michelle Davidson **Head of Asset** Maintenance



Victoria Hatfield **Head of City Centre** & Net Zero $michelle. davids on @exeter.gov.uk \ victoria. hat field @exeter.gov.uk \\$



Lydia Wilson Head of HR, Workforce Planning & OD lydia.wilson@exeter.gov.uk



CORPORATE RESOURCES DIRECTORATE



Dave Hodgson Strategic Director Corporate Resources dave.hodgson@exeter.gov.uk



Michelle White Head of Finance michelle.white@exeter.gov.uk

Accountancy

Key Services:

- Revenues and Benefits
- Exchequer
- Internal Audit Client
- Sundry Debt Collection



Simon Copper Head of Legal and Democratic Services simon.copper@exeter.gov.uk

Key Services:

- Legal Services
- Democratic Services
- Corporate Governance
- Procurement
- Elections/Electoral Registration



Ben Colman Head of Commercial Assets ben.colman@exeter.gov.uk

- Surveying
- Commercial Property
- Matford Centre and Markets
- Car Parks



PEOPLE AND COMMUNITY DIRECTORATE



Jo Yelland Strategic Director People and Community jo.yelland@exeter.gov.uk



Andrew Hopkins Head of Digital & Data andrew.hopkins@exeter.gov.uk

Key Services:

- Digitalisation & Website
- Data Governance (Protection)& Systems
- Performance Framework & Business Intelligence
- IT Client



Stephen Clayton Head of Customers & Communities stephen.clayton@exeter.gov.uk

Key Services:

- **■** Customer Service Centre
- Customer Insight/CRM
- Complaints
- Consultation/ Community Engagement
- **■** Community Grants
- Wellbeing Exeter



Lawrence Blake
Head of Housing
lawrence.blake@exeter.gov.uk
Key Services:

- Housing Needs & Homelessness
- Private Sector Housing
- Disabled Facilities Grants
- **■** Empty Homes Strategy
- Tenancy Services and Rent



Lydia Wilson Head of HR, Workforce Planning & OD lydia.wilson@exeter.gov.uk

- HR & OD
- HRIS & Payroll
- H&S at Work
- EDI & Safeguarding
- Wellbeing



OPERATIONAL SERVICES DIRECTORATE



Adrian Pengelly
Strategic Director
Operations
adrian.pengelly@exeter.gov.uk



Simon Lane Head of Environment & Waste simon.lane@exeter.gov.uk

Key Services:

- Environmental Health
- Public Health
- Waste Management
- **■** Emergency Planning
- **■** Business Continuity
- Air Quality
- Licensing



Cat Chambers Head of Operations cat.chambers@exeter.gov.uk

Key Services:

- Parks & Grounds Maintenance
- Cleansing
- Engineering
- Fleet
- Cemeteries
- Harbour & Waterways



Michelle Davidson Head of Asset Maintenance michelle.davidson@exeter.gov.uk

- HRA, Retrofit and Maintenance
- **■** General Fund Asset Maintenance
- Capital EX
- Facilities Management
- Health and Safety (external)



Ian Collinson
Strategic Director
Place
ian.collinson@exeter.gov.uk



Cath Hill Head of Culture and Leisure catherine.hill@exeter.gov.uk

Key Services:

- Leisure Services
- Mayoralty
- RAMN
- Historical Guildhall
- Underground Passages
- Custom House
- Tourism/Visit Exeter & Red Coats
- Corn Exchange
- Arts & Events



Roger Clotworthy
Head of City Development
roger.clotworthy@exeter.gov.uk

Key Services:

- Planning Policy
- Development Management
- Development Delivery
- Building Control
- Land Charges



Victoria Hatfield Head of City Centre & Net Zero victoria.hatfield@exeter.gov.uk

- Net Zero (City)
- Net Zero (Operations)
- City Centre & Business Engagement
- Control Room/Homecall
- Community Safety & Anti Social Behaviour